



INFORMATION FOR CAMPERS 2018 – Our Campsite has moved!

Folk Week is now at Dane Court Grammar School, Broadstairs Road CT10 2RT,
If you have been before this is just up the road from our previous site.

Please read these notes carefully, even if you are a regular visitor.

We wish you a warm Broadstairs welcome and hope you have a wonderful time.

THE CAMPSITE

Access is through the schools main gates on Broadstairs Road –

The site is manned by volunteers and Security Guards at night. The school has a strict policy that no cars are to be left on the fields; vehicles must be moved into the designated parking areas. There are no electrical hook-ups.

All showers units are sited by the school buildings, portaloos will be by the school buildings as well as elsewhere on the site. Also located outside on the school fields are: Catering, our Hublet - social space, Panic Circus and creative tent for Kids.

Festival Camping Tickets are in the form of wristbands. Each Festival ticket holder must go in person to the campsite Check-In office to collect his/her Festival ticket and have the wristband put on by a member of our workforce.

Arrival Details –

Please do not arrive before 10am on friday 10th august - you will not be allowed on site.

All campers will need to park in the main school car park first and then go to the Campsite Check In office to collect or purchase your Festival Ticket, tent tag, car park pass etc, then you can drive onto site, unload and then park your car in the designated parking areas.

Campsite / Check In Office

Check In staff will be available: Friday 10th August 10.00-23.00 11th- 17th August 0900 – 19.00 We ask that you try to arrive within these times or you may not be able to gain entry to the site. Should the Check-In staff not available for any reason upon your arrival, the campsite warden's team will assist you. This is where you collect your Festival Camping wristbands; pick up a copy of the ceilidh mail or buy Folk Week merchandise. For more detailed information about events, please buy a Souvenir Programme. Our volunteer workforce will do their best to help you.

Campsite Wardens will be available: 0900am – 0200am daily. The wardens will deal with Issues regarding campsite facilities, site security operation and information about minibus times. There will be a regular running bus into town and to our St Peters social dance hall while the other minibuses are primarily for transporting musicians and dance sides. The campsite warden and his staff has the authority to enforce all the campsite rules, including parking.

Any issues on site from 02.00am please contact one of the professional security guards. Should an emergency occur and you are unable to leave your tent/caravan you can contact a campsite warden on 07742553503: THIS IS FOR EMERGENCIES ONLY.

LEAVING – You should leave the campsite by 12noon on your departure day. When you leave, please put your litter in the bins provided and leave your pitch clear. Please ensure you take all your tent pegs. We would be grateful if you can hand your completed feedback sheet into the campsite office or to gate staff.

The campsite must be clear by 12.00noon on Saturday 18th August. Shower facilities will be closed from 10am on Saturday 18th.

This is a new site for Folk Week, we do appreciate your co-operation in all campsite rules, so that we will have a home for 2019.

Thank you and we hope you have a great festival!

CAMPSITE AND SCHOOL FACILITIES

Dane Court Grammar School have kindly hosted the Festival this year. Folk Week hopes to be able to benefit from using the school site for years to come, so we would greatly appreciate your co-operation in respecting the environment around you and making sure that the festival leaves the school grounds clean and tidy.

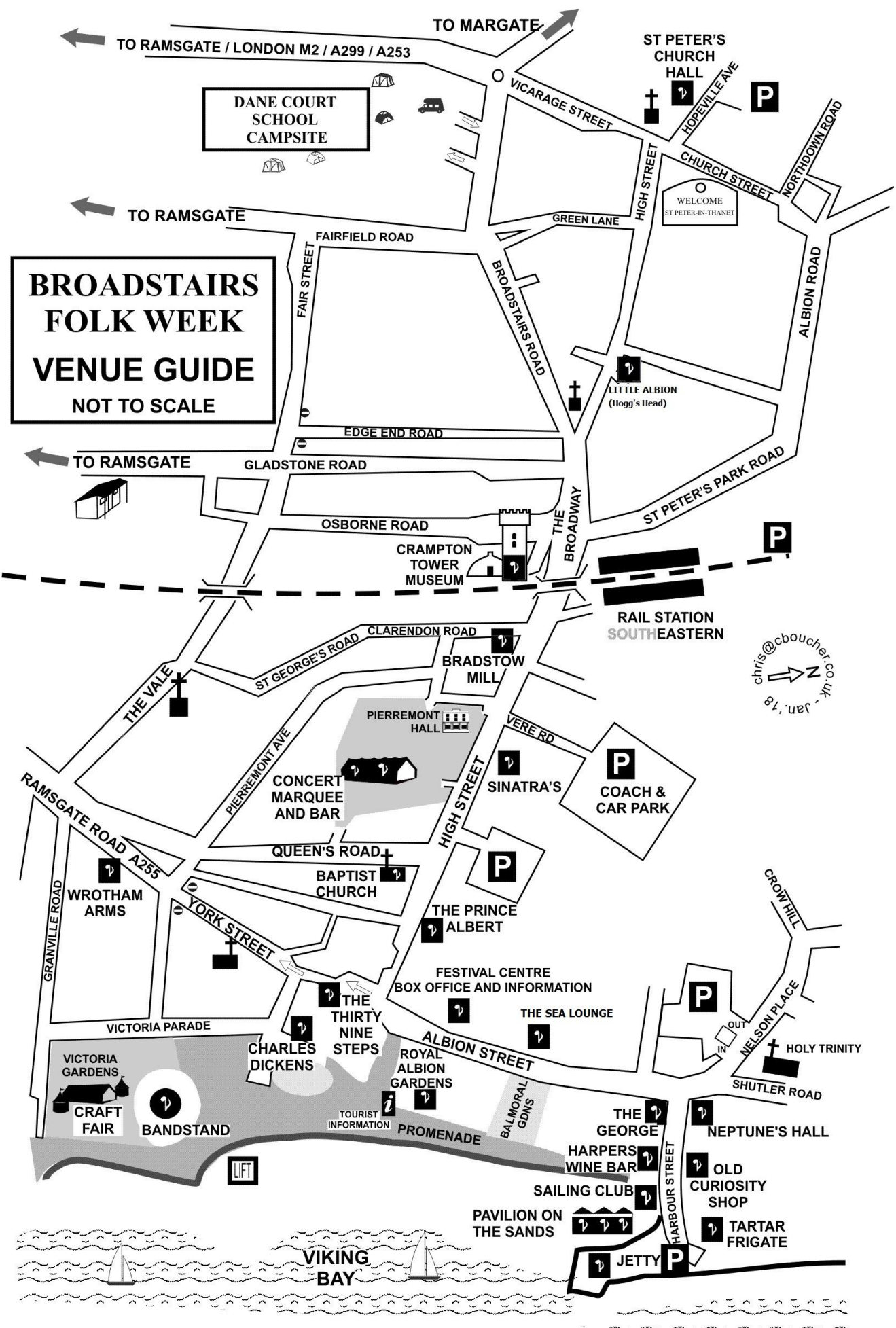
- ◆ **Catering** - our caterers will be there for breakfasts and late at night snacks as well as providing drinks and light snacks throughout the day.
- ◆ **Hublet** This is our socialising space, found near the catering outlets, you are welcome to use it to meet friends, impromptu music sessions during the day and early evening.
- ◆ **Pitching your tent or caravan** – The site will be marked out, you must keep access lanes clear for emergency vehicles. There must be a minimum of 3 metres between units. Small groups of no more than six tents can be closer but then there must be a firebreak. No cars are allowed to be left by your pitch. All tents/ caravans/ campervans **must display their Tent Tags at all times**. There will be noise curfew zones.
- ◆ **Fire Precautions** Please bring a bucket to fill with water on arrival and leave it by your caravan/tent. No fireworks, smoke canisters or open fires are allowed, and only barbecues raised up from the ground may be used. The local Fire Officer will inspect the site during the week and may ask people to move if he considers that any van, home or tent constitutes a Fire Hazard.
- ◆ **No animals are allowed on the campsite**. Persons arriving with animals will be asked to leave. Guide dogs are the exception to this rule. Please inform us that they are coming at time of booking.
- ◆ **There should be no vehicles moving** anywhere on the campsite fields at night.
- ◆ **Chemical Toilets** Must be emptied into the disposal facility provided. Please do not empty your chemical toilet waste into the toilets.
- ◆ **Smoking** is not permitted on the School premises
- ◆ **Litter & Recycling** please **do not leave bags of litter outside** - the seagulls have a field day. Large wheelie bins are provided across the site – please use them.
- ◆ **Drugs** Any persons found using/selling drugs on the Campsite will be asked to leave.
- ◆ **Behaviour** Any camper whose behaviour is deemed unacceptable will be asked to leave.
- ◆ **Security** Professional campsite security patrols and monitors the site at night. Broadstairs Folk Week cannot take responsibility for lost or stolen items, please keep your valuables with you at all times. You may be asked by security or campsite staff to produce your wristband at any time. We encourage you to be part of our **“Campsite Watch”** initiative and report suspicious behaviour or anyone you suspect of camping without a ticket.
- ◆ **Noise** Please be considerate to your fellow campers and the school’s neighbours. If you are returning to the site late at night please keep the noise level down(Morris sides please remove bells). Anyone continuing to make excess noise after a warning will be asked to leave the festival. Noise curfew time across the site is 1.30am however, the site will be zoned with earlier times so please camp accordingly. The hublet tent is open during the day till late at night for you to play music, sing or just chat. Please be aware that if you camp near main walk ways or buildings you may be disturbed especially after 1am as campers/mini buses will be arriving after 1am. We ask that everyone keeps late night noise to a minimum. Too many problems will lead to the site being closed down and as there is no alternative site –it would mean the end of this Festival. **Please bear this in mind, and enjoy yourselves quietly at night!**
- ◆ **Children** Panic Circus and our Creative Tent will be open daily, please remember adults are still responsible for their children, even at a Festival. All camping children should wear a wristband, please put a contact number on this in case of emergencies. No under 18’s are permitted to camp without adult supervision.
- ◆ **Leaving** – Please leave the campsite by 12 noon on your departure day. When you leave, please ensure that you put your litter in the bins provided, leaving your pitch clear or take your rubbish home with you. Please ensure you have all your tent pegs. We would be grateful if you can hand your completed feedback sheet into the campsite office or gate staff. **The campsite must be clear by 12.00noon on Saturday 18th August**. Shower facilities will be closed from 10am on Saturday 18th.

Thank you and we hope you have a great festival!

GENERAL INFORMATION

- ◆ **FESTIVAL TICKETS** – These are in the form of wristbands. Wristbands must be worn at all times and shown at all Folk Week venues including the Concert Marquee, Pavilion on the Sands, Baptist Church, Crampton Hall and Sailing Club. Please do not attach the wristband to your belt, or keep it in your pocket. They must NOT be “lent” to other people. WARNING – the wristbands are tamper evident and will not be replaced if removed. A wristband will admit you to any event on the days paid for, PROVIDED THERE IS SPACE AVAILABLE. (please see our Terms & Conditions)
- ◆ **EVENT TICKETS** – These are sold for individual events and are subject to the our ticket policy.
- ◆ **TICKET POLICY** For every event there will be an allocated number of spaces reserved for Festival ticket holders. Festival and Event tickets space will be reserved until 15 minutes after the start of the event, after this time the seats may be sold on the door. Ticket holders should ensure, therefore, that they arrive at the venue on time to avoid disappointment. All other tickets will be available for sale in the usual way. Re-admission is not always possible; please check with door staff before leaving. The Festival reserves the right to refuse entry to any venue. The Festival reserves the right to alter or change the programme without prior notification.
- ◆ **VENUES** All venues are within easy walk of public transport and car parks. As venues can get very busy, you are advised to arrive in good time for events. (Please see our Terms & Conditions). Most are accessible for the less able, and several have toilet facilities for the disabled. Please check the venue details in the souvenir programme or download the Information Sheet for Disabled visitors from the Folk Week website. The use of audio, audio visual or video equipment is strictly prohibited without prior arrangement with the Festival Director. Venues are visited by our official Festival photographers, images may be used for Festival marketing via various media formats.
- ◆ **FESTIVAL BIG PARADE** this takes place on Saturday, leaving Pierremont Hall at **5.30pm** prompt culminating with a Celebration show at the Bandstand.
- ◆ **CATERING**– There are food outlets at the Campsite, Concert Marquee and the Craft Fair Areas.
- ◆ **FIRST AID** - There is a 24 hour A & E unit at Queen Elizabeth the Queen Mother Hospital, Ramsgate Road, Margate tel. 01843 225544 [10 mins drive]. Members of the St John ambulance will be on duty during performances at the Concert Marquee, and during the Big Parade. There are several pharmacies in the town. First aid kits will be at all Festival venues
- ◆ **WORKFORCE** - The Festival has a superb volunteer workforce, identified by their Yellow T shirts & Badge ID, without whom we would be unable to stage the event, and we thank them for giving us their time. They are not paid to work here—other than by receiving a Free Festival Ticket—so please be nice to them and respect their free time. Why not volunteer yourself next year?
- ◆ **THE FESTIVAL CENTRE** In Albion Street is open daily from 10.00 am—9.00 pm during Folk Week and can give information, sell tickets & Merchandise. Merchandise can also be purchased from the Craft Marquee, with a limited selection at the Campsite.
- ◆ **PROBLEMS AND COMPLAINTS PROCEDURE** Most problems during the week can be sorted by individual managers or by the Festival Director. However, sometimes there are issues that fall outside of this. Any issues that cannot be resolved should be sent in writing to the Chairman of Broadstairs Folk Week, and will be dealt with by the committee following the Festival.
- ◆ **CEILIDH MAIL** Our newsletter is printed four times during the week, and will be available at the Campsite, Festival Centre, the Craft Fair and Victory News in Nelson Place. Late alterations to the programme will be advised here and on posters at the Festival Centre and Campsite. The first edition will be available on your arrival at the Festival and will give you some up to date news, views and perhaps something to smile at after your journey. We ask for a donation towards the cost of producing the Ceilidh Mail. Short contributions are welcomed—be they stories, scandal, items for sale or greetings—entries should be left at the Festival Centre or email victory@news4.fsnet.co.uk. Editorial control may be used. Look out for the copy deadlines on posters.
- ◆ **HOW TO FIND US** Broadstairs is on the North Eastern tip of the Kent coast between Margate and Ramsgate.
BY RAIL – direct trains from London Victoria, St Pancras and Ashford International Station.
BY COACH – direct from London Victoria Coach Station.
BY ROAD – Sat Nav users can use postcode CT10 2RT which will take you to the Campsite at Dane Court Grammar School. Concert marquee/ Pierremont is in the centre of town CT10 1JX.





**BROADSTAIRS
FOLK WEEK
VENUE GUIDE
NOT TO SCALE**

chris@coucher.co.uk
- Jan '18