



## Information Sheet for Disabled People

### **General Information**

The Festival takes place throughout the town of Broadstairs with a range of different venues. Each venue has different information about access. The town has several car parks with disabled bays but please be aware that parking is not easy in Broadstairs. The Festival campsite has a dedicated car park – more information under Festival campsite.

### **The Concert Marquee**

Situated in the town park, the marquee itself is on level grass but there are slopes on uneven grass in the complex. Weather conditions will affect the overall state of the ground in the grassy arena.

Access is via a tarmacked pathway accessible straight from Pierremont Avenue or the High Street.

There is an area for a drop-off next to the path to the Concert marquee which is in front of the Town Hall building in Pierremont Park. There are only two disabled parking bays which unfortunately cannot be reserved and the rest of the car park is not available for festival goers.

There is a disabled access toilet at the Concert marquee.

The seating policy for disabled visitors in wheel-chairs is to accommodate them where access is easiest and where there are no issues that impact on evacuation procedures. When arriving at the Concert marquee, please contact one of our stewards at the venue who will assist with access.

Whilst strobe lights are not used, the stage lighting features bright and flashing lights.

**The Pavilion on the Sands** is accessible from Harbour Street without steps and has accessible toilets in the main venue hall but not outside this ticketed area.

**The Sailing Club** is difficult to access with steep steps. There is another entrance which can be used.

**Festival Minibuses** are primarily for the use of musicians, instruments, PA and Morris Dancers. If you need transport to or from the Festival campsite as a disabled person – please do not rely on the minibus as it may not be available. However, the festival will do its best to help wherever possible.

### **Festival Campsite**

The separate Camping Information booklet will be sent on booking a Festival Camping Ticket.

The Festival Campsite is at a school with level playing fields that drain well and a car park on one field next to the school – Field A. We recommend that disabled campers use Field A for easier access to the school and the indoor toilets. There is a disabled shower and toilet suite available at the Festival campsite in the school building. Please ask the campsite warden's team for details how to access. There are temporary toilets on Field B. Vehicles including caravans/campers vans are allowed on both fields site. Cars may not be left alongside tents – but can be taken on to the grass to unload tents and camping equipment. No cars can remain by their tents but must be parked on the hard-standing car park.

To camp you must purchase a Full Festival Camping ticket for everyone in the tent.

- For safety please keep to the allocated spaces.
- Awnings or canopies cannot link tents or be attached to trees.
- Please familiarise yourself with your nearest fire point.
- Open fires are not permitted.
- Flares, oil burning lamps or sky lanterns are not allowed.
- Please keep your valuables with you at all times and do not leave lying around or in your tent. Broadstairs Folk Week cannot accept responsibility for any losses.

Only assistance dogs will be allowed on the campsite.

The on-site Dickens Theatre is accessible for wheelchairs and the Dance Hall.

### **The Baptist Centre**

Wheelchair friendly access to the ground floor. The performance hall is accessible to the first floor by lift but the upper attic room is not reached by the lift.

### **Crampton Tower Museum**

This can be accessed directly from the street and is on the level for access.

### **Broadstairs Folk Week Festival Centre and Box Office**

This is located in Albion Street on a very narrow path on a busy street and not suitable for wheelchair users. If information is needed or ticket booking –please phone 01843 604080.

**How To Get To The Festival** - Trains to Broadstairs are operated by South Eastern - here is the link to information on their website: <https://www.southeasternrailway.co.uk/travel-information/more-travel-help/assisted-travel>

Local buses are operated by Stagecoach <https://www.stagecoachbus.com/help-and-contact/national/i-m-disabled-how-do-i-find-out-if-i-can-use-the-bus>

This leaflet is intended to provide you with all the information you require to get the most

from your visit. Should you need any further information please contact the Box Office  
01843 604080.