

INFORMATION FOR CAMPERS 2019

Folk Week at Dane Court Grammar School, Broadstairs Road CT10 2RT, We wish you a warm Broadstairs welcome and hope you have a wonderful time.

Arrival Details – Access is through the school's main gates on Broadstairs Road. (Postcode for satnav CT10 2RT)

Please do not arrive before 10am on Friday 9th August - you will not be allowed on site. All campers will need to park in the main school car park first and then go to the Campsite Check In office to collect or purchase their Festival Ticket, you will also receive a tent tag, car park pass etc, this is also where you can purchase merchandise & Programmes. Once you have checked in you can drive onto site, unload and then park your car in the designated parking areas. Festival Camping Tickets are in the form of wristbands so everyone must go in person to the campsite Check-In office to have the wristband put on by a member of our workforce.

Check-In is open Friday 9th August 10.00-23.00, 10^{th -} 16th August 0900 – 19.00 We ask that you try to arrive within these times. Should the Check-In staff not be available on your arrival, the campsite warden's team will assist you.

Campsite Wardens will be available: 0900am – 0200am daily. The wardens will deal with issues regarding campsite facilities, site security operation and information about minibus times. There will be a regular running bus into town and to our St Peters social dance hall while the other minibuses are primarily for transporting musicians and dance sides. The campsite wardens and staff have the authority to enforce all the campsite rules, including parking on site.

Any issues on site from 01.00am please contact one of the professional security guards. Should an emergency occur, and you are unable to leave your tent/caravan you can contact our emergency campsite phone on 07742553503: THIS IS FOR EMERGENCIES ONLY.

Security Professional campsite security patrols and monitors the site at night. Broadstairs Folk Week cannot take responsibility for lost or stolen items so please always keep your valuables with you. You may be asked by security or campsite staff to produce your wristband/pass at any time. We encourage you to 'be aware' and report suspicious behaviour or anyone you suspect of being on site without a ticket.

Leaving Please leave the campsite by 12 noon on your departure day. When you leave, please ensure that you put your litter in the bins provided, leaving your pitch clear. Please ensure you have all your tent pegs. We would be grateful if you can hand your completed feedback sheet into the campsite office or gate staff. **The campsite must be clear by 12.00noon on Saturday 17th** August. Shower facilities will be closed from 10am on Saturday 17th.

Campsite Hub This is for socialising / sessions / childrens craft space, you are welcome to use it to meet up with friends. Please look out for the Boards and posters on site telling you what's on.

Festival Off-Licence and onsite Catering look out for notice boards and posters on site for all the information and opening times. To help us reduce the amount of plastic waste on the site please remember to bring your own refillable drinks bottles (or tankards if you're a Morris dancer). Drinking water taps are situated around the site.

Children our Creative Tent at the campsite will be open daily, please remember adults are still responsible for their children, even at a Festival. All camping children should wear a wristband, with an emergency contact number on, this is in case of emergencies. No under 18's are permitted to camp without adult supervision.

Showers/Loos all shower units are situated by the school buildings, portaloos by the school buildings as well as elsewhere on the site.

Please remember that the site is manned by volunteers who are here to enjoy the festival too.

Help us to continue using the site for years to come by respecting the environment around you and making sure that the festival leaves the school grounds clean and tidy.

Other information with Terms and Conditions

Pitching your tent or caravan –You must keep all marked access lanes clear for emergency vehicles. There must be a minimum of 3 metres between units. Small groups of no more than six tents can be closer but then there must be a firebreak. No cars can be left by your pitch; they will need to be moved to the designated parking areas. All tents/ caravans/ campervans **must always display their Tent Tags.**

For safety and noise reasons there should be no vehicles moving anywhere on the campsite fields at night.

Fire Precautions & Safety Please bring a bucket to fill with water on arrival and leave it by your caravan/tent. No fireworks, smoke canisters or open fires are allowed, only barbecues raised up from the ground may be used. STAY SAFE – if you are cooking or using gas lamps or cookers anywhere near a tent they MUST be kept at least 2meters away from your canvas when alight, this is to reduce the risk of fire AND to avoid gases building up in your tent causing asphyxiation, for more information regarding camping safety. Visit www.rospa.com/leisure-safety/advice/camping/ The local Fire Officer will inspect the site during the week and may ask people to move if he considers that any van, caravan or tent constitutes a Fire Hazard.

Chemical Toilets Must be emptied into the disposal facility provided, CDP. Please do not empty your chemical toilet waste into the general toilets.

Smoking is not permitted on the School premises

Litter & **Recycling** please **do not leave bags of litter outside** - the seagulls have a field day. Large bins are provided across the site – please use them. The warden's office can supply you with bin bags.

No animals are allowed on the campsite. Persons arriving with animals will be asked to leave. Guide dogs are the exception to this rule. Please inform us that they are coming at time of booking.

Drugs Any persons found using/selling illegal drugs on the Campsite will be asked to leave.

Behaviour Any camper whose behaviour is deemed unacceptable will be asked to leave.

Noise Please be considerate to your fellow campers and the school's neighbours. If you are returning to the site late at night, please keep the noise level down. Anyone continuing to make excess noise after a warning will be asked to leave the festival. Noise curfew time across the site is 1am, however. Please be aware that if you camp near main walk ways, Hub or facilities you may be disturbed especially after 1am as campers/mini buses will be arriving back from the Pavilion. We ask that everyone keeps late night noise to a minimum. Too many problems will lead to the site being closed and as there is no alternative site –it would mean the end of this Festival. **Please bear this in mind and enjoy yourselves quietly at night!**

We do appreciate your co-operation in all campsite rules. Thank you and we hope you have a great festival!

GENERAL INFORMATION

CONCERTS in 2019 We have changed our main concert venue to Queens Road Baptist Church, this has a 300 seat capacity with full amenities, including a café, and a bar which will be open for evening shows only. Sunday's main concerts will be at the Pavilion on the Sands. As before we will have a full programme in our smaller venues around the town, please see the souvenir programme for details.

CRAFT FAIR AND FESTIVAL BAR Positioned on the clifftop at Victoria Gardens is our fab Craft fair, this year we have many new stalls and tasty treats to try. We are excited that this year it will be the home of our Festival Bar, run by our volunteers This will be a fantastic place to meet up with friends, enjoy a lunch time music session or even a morning knit.

FESTIVAL BIG PARADE this takes place on Saturday, leaving Pierremont Hall at **5.30pm** prompt culminating with a Celebration show at the Bandstand.

FESTIVAL TICKETS for day, weekend and full week – These are in the form of wristbands. Wristbands must always be worn and shown at all Folk Week venues. Please do not attach the wristband to your belt or keep it in your pocket. They must NOT be "lent" to other people. WARNING – the wristbands are tamper evident and will not be replaced if removed. A wristband will admit you to any event on the days paid for, PROVIDED THERE IS SPACE AVAILABLE. (please see our Terms & Conditions) Festival Tickets do not give you entry to the Pavilion Concert Saturday 10th- Jon Boden & The Remnant Kings.

EVENT TICKETS – These are sold for individual events and are subject to the festival ticket policy. **TICKET POLICY** For every event there will be an allocated number of spaces reserved for Festival ticket holders. Festival and Event tickets space will be reserved until 15 minutes after the start of the event, after this time the seats may be sold on the door. Ticket holders should ensure, therefore, that they arrive at the venue on time to avoid disappointment. Re-admission during the event is not always possible; please check with door staff before leaving. The Festival reserves the right to refuse entry to any venue. The Festival reserves the right to alter or change the programme without prior notification.

PROGRAMME CHANGES Programme changes will be displayed at the Festival Centre and Campsite.

VENUES All venues are within easy walk of public transport and car parks. As venues can get very busy, you are advised to arrive in good time for events. (Please see our Terms & Conditions). Most are accessible for the less able, and several have toilet facilities for the disabled. Please check the venue details in the souvenir programme or download the Information Sheet for Disabled visitors from the Folk Week website. The use of audio, audio visual or video equipment is strictly prohibited without prior arrangement with the Festival Director. Venues are visited by our official Festival photographers; images may be used for Festival marketing via various media formats.

WORKFORCE - The Festival has a superb volunteer workforce, identified by their Yellow T shirts & Badge ID, without whom we would be unable to stage the event, and we thank them for giving us their time. They are not paid to work here—other than by receiving a Free Festival Ticket—so please be nice to them and respect their free time. Why not volunteer yourself next year?

THE FESTIVAL CENTRE In Albion Street is open daily from 10.00 am—9.00 pm during Folk Week and can give information, sell tickets & Merchandise. Merchandise can also be purchased from our Festival Stand in the Craft Marquee, with a limited selection at the Campsite.

CEILIDH MAIL The first edition will be printed & afterwards will be available on Facebook the ceilidh mail gives you up to date news, views and perhaps something to smile at. Short contributions to the page are welcomed—be they stories, scandal, items for sale or greetings —entries should be left at the Festival Centre or email victory@news4.fsnet.co.uk. Editorial control will be used. during the week.

HOW TO FIND US Broadstairs is on the North Eastern tip of the Kent coast between Margate and Ramsgate.

BY RAIL – high speed link means London is less than an hour and a half away

BY COACH – there is a direct route from London Victoria Coach Station.

BY ROAD – Sat Nav users can use postcode CT10 2RT which will take you to the Campsite at Dane Court Grammar School. Pierremont Park is in the centre of town CT10 1JX. Please visit the Thanet District council Website for more information on local parking. www.thanet.gov.uk/info-pages/maps-of-car-parks-in-thanet/

FIRST AID - There is a 24 hour A & E unit at Queen Elizabeth the Queen Mother Hospital, Ramsgate Road, Margate tel. 01843 225544 [10 mins drive]. Members of the St John ambulance will be on duty at Queens Road in the evenings and during the Big Parade. There are several pharmacies in the town. First aid kits will be available at all Festival venues.

PROBLEMS AND COMPLAINTS PROCEDURE Most problems during the week can be sorted by individual managers or by the Festival Director. However, sometimes there are issues that fall outside of this. Any issues that cannot be resolved should be sent in writing to the Chairman of Broadstairs Folk Week, and will be dealt with by the committee following the Festival.



